

## STIC Search Report

## STIC Dalabase Insulant

TO: Freda Nelson Location: 5D78 Art Unit: 3639

Monday, July 25, 2005

Case Serial Number: 10/037892

From: Janice Burns Location: EIC 3600

Knox / 4B71

Phone: 571-272-3518

Janice.Burns@uspto.gov

## Search Notes

Dear Examiner

Please read though the following results.

If you have any questions please feel free to contact me.

Janice Burns, MLS
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Electronic Information Center 3600
571-272-3518
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Janice.Burns@uspto.gov



From: Sent:

Unknown@Unknown.com Thursday, July 21, 2005 11:43 AM STIC-EIC3600 Generic form response

To: Subject:

ResponseHeader=Commercial Database Search Request	
AccessDB#= $\frac{/(UU)UU}{/UUU}$	
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Searcher=	
SearcherPhone=	
SearcherBranch=	
MyDate=Thu Jul 21 11:42:06 EDT 2005	
submitto=STIC-EIC3600@uspto.gov	
Name=Freda Nelson	
Empno=70195	·
Phone=571-272-7076	,
Artunit=3639 ::	
Office=Knox , 5D78	en e
Serialnum=10037892	
PatClass=705/001	
Earliest=10/23/2001	
Format1=paper	
Searchtopic=A method for evaluating a network management tool, the method comprising: calculating a total cost of ownership for a communication network', calculating a potential cost avoidance realizable through the network management tool;  Serice calculating a potential senice creation accelerated revenue realizable through the network management tool; and detenuining an evaluation factor for the network management tool, wherein the evaluation factor corresponds to the total cost of ownership, the potential cost avoidmlee and the potential service creation accelerated revenue.  A system for evaluating a network management tool, the system comprising: a configuration management request (CMR) cost calculator; a problem management request (PMR) cost calculator; a service creation accelerated revenue (SCAR) cost calculator, and an evaluator in communication with the CMR cost calculator, the PMR cost calculator, and the SCAR cost calculator.	

Comments=

send=SEND

Set Items Description S1 87 AU=(BURNS, K? OR BURNS K?) S2 499 AU=(CHAPMAN, J? OR CHAPMAN J?) s3 1 S1 AND S2 ? show files File 344: Chinese Patents Abs Aug 1985-2005/May (c) 2005 European Patent Office File 347: JAPIO Nov 1976-2005/Feb (Updated 050606) (c) 2005 JPO & JAPIO File 350:Derwent WPIX 1963-2005/UD, UM &UP=200546 (c) 2005 Thomson Derwent File 348:EUROPEAN PATENTS 1978-2005/Jul W03 (c) 2005 European Patent Office File 349:PCT FULLTEXT 1979-2005/UB=20050721,UT=20050714 (c) 2005 WIPO/Univentio

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S5
                S4 AND IC=G06F-017/60
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S6
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                S5 NOT S3
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        · (c) 2005 European Patent Office
File 347: JAPIO Nov 1976-2005/Feb (Updated 050606)
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File 350:Derwent WPIX 1963-2005/UD, UM &UP=200546
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File 348:EUROPEAN PATENTS 1978-2005/Jul W03
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         (c) 2005 WIPO/Univentio
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S3
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s7
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          15 S9 AND (CALCULAT??? OR COMPUT??? OR DETERMIN??? OR DERIVE?-
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           ?? OR FIGUR??? OR MEASUR??? OR ESTIMAT??? OR EVALUAT???)
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? show files
File 344: Chinese Patents Abs Aug 1985-2005/May
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File 347: JAPIO Nov 1976-2005/Feb (Updated 050606)
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File 350:Derwent WPIX 1963-2005/UD, UM &UP=200546
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JMB

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File 475: Wall Street Journal Abs 1973-2005/Jul 22
         (c) 2005 The New York Times
File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13
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S3
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S4
          663
                SAVING(2N) (POTENTIAL OR FUTURE)
S5
       100598
         4785
S6
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s7
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            5
                S7 AND S3
S8
S9
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S13
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         2620 SERVICE (2W) REVENUE OR SCAR
S14
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S16
           27
                S12 AND S13
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                S16 AND S14
S17
S18
            9
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File 35:Dissertation Abs Online 1861-2005/Jun
         (c) 2005 ProQuest Info&Learning
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         (c) 2005 The New York Times
File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13
         (c) 2002 The Gale Group
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                SAVING(1N) (POTENTIAL OR FUTURE)
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                REVENUE
S4
S5
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S6
                S2 AND S4
s7
           35
                S6 AND S5
S8
           21
                S7 AND S1
S9
           15
                S8 AND IC=G06F-017/60
S10
           15 S9 AND (CALCULAT??? OR COMPUT??? OR DETERMIN??? OR DERIVE?-
            ?? OR FIGUR??? OR MEASUR??? OR ESTIMAT??? OR EVALUAT???)
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        1857
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        11097
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         (c) 2005 JPO & JAPIO
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File 348:EUROPEAN PATENTS 1978-2005/Jul W03
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         (c) 2005 WIPO/Univentio
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S5
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S8
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S10
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S11
          108 . S10 AND S4
S12
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File 20:Dialog Global Reporter 1997-2005/Jul 25
         (c) 2005 The Dialog Corp.
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**JMB** 

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             AVOIDANCE)
      1505013
               REVENUE
S5
       91943
               INVESTMENT(1N) (REALIZATION OR RETURN?)
S6
        3076 SAVING(2N) (POTENTIAL OR FUTURE)
s7
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        3438 PROBLEM() MANAGEMENT OR PMR
S8
       33782 SERVICE(2W) REVENUE OR SCAR
S9
         681
S10
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         108 S10 AND S4
S11
S12
          12 S11 AND S3
S13
          15 S11 AND (S3 OR S5 OR S6)
          13.
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S14
S15
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(c) 2005 The Dialog Corp.

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S5
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S8
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S9
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S10
         1492
                S1 AND S2
S11
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S13
          122
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S14
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S16
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           78
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File 613:PR Newswire 1999-2005/Jul 25
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File 813:PR Newswire 1987-1999/Apr 30
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File 634:San Jose Mercury Jun 1985-2005/Jul 23
         (c) 2005 San Jose Mercury News
File 624:McGraw-Hill Publications 1985-2005/Jul 25
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                REVENUE
S4
S5
       89907
                INVESTMENT (1N) (REALIZATION OR RETURN?)
S6
        2229
                SAVING(2N) (POTENTIAL OR FUTURE)
s7
        15154
                CONFIGURATION () MANAGEMENT OR CMR
S8
         2985
                PROBLEM() MANAGEMENT OR PMR
S9
        19204
                SERVICE (2W) REVENUE OR SCAR
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                S1 AND S2
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            2
                S11 AND S8
S13
            2
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S5
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S6
$7
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        7497 PROBLEM() MANAGEMENT OR PMR
S8
S9
       45350 SERVICE(2W) REVENUE OR SCAR
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S13
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S14
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S16
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S18
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File
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File 621:Gale Group New Prod.Annou.(R) 1985-2005/Jul 25
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File 636:Gale Group Newsletter DB(TM) 1987-2005/Jul 22
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File 16:Gale Group PROMT(R) 1990-2005/Jul 22
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       269644
S3
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S8
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S9
        45350
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        7394
                S1 AND S2
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    12203699
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S13
          514
                S12 AND S4
S14
           45
               S13 (4S) S3
S15
           22
               S13 (4S) S5
S16
          3
               S14(4S)(S5 OR S6)
S17
          64
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S18
          45
               S17 NOT PY>2001
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File 621:Gale Group New Prod.Annou.(R) 1985-2005/Jul 25
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Items
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              AVOIDANCE)
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                REVENUE
S5
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s7
          730
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S8
           15
                PROBLEM() MANAGEMENT OR PMR
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S9
                SERVICE(2W) REVENUE OR SCAR
S10
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S12
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S5
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S9
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